

**Certificate number: 2019-034**

Certified by EY CertifyPoint since: July 25, 2019

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 20000-6:2017, the Information Technology Service Management System as defined and implemented by

## Classmethod, Inc.\*

located in Tokyo, Japan is compliant with the requirements as stated in the standard:

### ISO/IEC 20000-1:2011

Issue date of certificate: July 25, 2019

Expiration date of certificate: July 24, 2022

EY CertifyPoint will, according to the certification agreement dated October 17, 2018, perform surveillance audits and acknowledge the certificate until the expiration date noted above.

*\*The certification is applicable for the assets, services and locations as described in the scoping section on the back of this certificate.*



J. Sehgal | Director, EY CertifyPoint

# Classmethod, Inc.

## Scope for certificate 2019-034

The scope of this ISO/IEC 20000-1:2011 certification is as follows:

Service management system implemented in order to provide the Members' portal site of Members' Service, excluding the system operation automated service. The scope includes 17 people in the locations stated below.

The Information Technology Service Management System is centrally managed out of Tokyo, Japan. The scope mentioned above applies to the following locations:

Akihabara head office in Tokyo, Japan  
Iwamoto-cho office 1 and 2 in Tokyo, Japan  
Sapporo office in Hokkaido, Japan  
Fukuoka office in Fukuoka, Japan  
Osaka office in Osaka, Japan  
Joetsu office in Niigata, Japan

Any other location of Classmethod, Inc. is excluded from the scope.

The Information Technology Service Management System mentioned in the above scope is restricted as defined in "IT Service Management System Manual", signed on May 24, 2019.

This scope (edition: July 25, 2019) is only valid in connection with certificate 2019-034.